



**NATIONAL
PACIFIC
INSURANCE**

Ways to pay during COVID - 19

As the impact of COVID-19 evolves we have changed the ways to pay so that you can choose the option that best works for you.

Bank Deposit

You can pay either by internet banking or visit one of the banks noted below.

Please ensure that you include details of your customer reference number and policy number to ensure that we can match the payment with your policy. An example of this is XZH001/12345678.



Bank South Pacific (Tonga) Limited

Bank A/c Name	National Pacific Insurance (Tonga) Limited
Bank A/c No.	0116806201
Branch Number	039100
Swift Code	BOSPONU

Cash Payments

We are unable to receive cash payments at this time, instead we ask that you deposit your cash into one of our bank accounts noted above.

Cheque Payments

You can post us a cheque, however this is reliant on the postal service continuing.

Cheque payments are to be made payable to National Pacific Insurance (Tonga) Ltd and keep in mind that it can take up to 7 business days to receive and process any cheque payment.

When sending your cheque, please include your remittance advice/ payment slip or alternatively ensure that your customer reference number is written on the back of the cheque. Your customer reference number will normally be found in the top right hand corner of your documents.

Our postal address is: P O Box Private Mail Bag 32,
Nukualofa, Tonga

As a temporary arrangement we cannot accept cheques in person, however we have the facility for you to place your cheque (during business hours):

- in the locked box outside the office; or
- under the office door.

Please do not place any cash in either of the above..

For any queries, please call +676 24066 or +676 842 4075 or +676 841 0331
or email us on Sherese.Peckham@npitonga.to or manase.tafea@npitonga.to
or olivia.makisi@npitonga.to